

Cheques Payments of Utility Bills by Mail

Please be informed that we will stop accepting cheque payments of AquaGib Ltd and Gibraltar Electricity Authority utility bills by mail as from the 31st March 2015. In doing so, AquaGib Ltd will discontinue the use of freepost envelopes with the utility bills. Payments by cheque at AquaGib Ltd's counters will continue to be accepted for the present. This is in line with current trends, worldwide on the phasing out of payments by cheque and also in part, due to changes in the local clearing system

AquaGib Ltd will be contacting all AquaGib Ltd/GEA Customers that currently make payments of bills by mail, and will be informing them of the decision, as well as providing them with information of the alternative payment facilities that are currently available.

These payment facilities include:

AquaGib Ltd's Utility Bill Payment Options as from 31st March 2015:

1. Payment at our counters via Cash, Cheque or Credit/Debit Cards.
2. Payment by Direct Debit.
3. Payment online via email billing.
4. Payment via Bank Transfer to AquaGib Ltd's Bank account.

In order to improve the payment options available to AquaGib Ltd customers for effecting payment remotely, we are pleased to announce we will now be introducing a further payment option.

AquaGib Ltd's New Payment Option:

5. Payment over the phone via Credit/Debit Cards, calling +350 20041288 Ext. 1.

As you can see, we will continue to offer a wide range of payment options to our Customers.

In the mean time, should you need any further clarification on the above matter, or wish to receive any further information on any of the other payment facilities, please do not hesitate to contact our Customer Service Department via email at customerservice@aquagib.gi or via telephone on +350 20041288 Ext. 1.

