



# Instruction to your Bank or Building Society to pay by Direct Debit



Originator's Identification Number

7 6 4 5 6 8

Please fill in the whole form and send it to: AquaGib Limited, 10b, Leanse Place, 50 Town Range, Gibraltar.

1. Name and full postal address of your Bank or Building Society branch:

TO: The Manager \_\_\_\_\_ Bank / Building Society

Address: \_\_\_\_\_

2. Name(s) of account holder(s)

\_\_\_\_\_  
\_\_\_\_\_

5. Reference number

(as shown on your water/electricity bill)

\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_

3. Bank or Building Society account number

\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_

6. Instruction to your Bank or Building Society

Please pay AquaGib Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this Instruction may remain with AquaGib Limited and, if so, details will be passed electronically to my Bank/Building Society.

4. Branch sort code

\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_

Signature \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

Tel: \_\_\_\_\_

Bank and Building Societies may not accept Direct Debit Instructions for some types of account.

Please tear here



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit AquaGib Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request AquaGib Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by AquaGib Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when AquaGib Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.